



Derby **Access** and **Information** Guide for Disabled People 2009/10



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Foreword by the Mayor of the City of Derby Councillor Barbara Jackson

This is the sixth edition of the Derby Access and Information Guide for Disabled People, produced in partnership with Burrows Communications Limited.

I know how important access to information is in delivering opportunity and choice to older and disabled people. This guide, like previous editions provides this information with contact details for many City Centre traders, local organisations and Council services.

The Council, in partnership with local organisations of disabled and older people and the business community continues the drive towards a barrier free built environment for all citizens, and visitors to the City. I hope this guide complements the excellent levels of accessibility and customer services provided by many City Centre businesses and organisations.

Finally, I'd like to say a big thank you to all the businesses, organisations and Council services that have supported the guide through advertising. They have made this guide possible.

I hope you find the guide helpful.

Best wishes

Mayor of the City of Derby
Councillor Barbara Jackson



Derby Shopmobility

What is it?

Derby Shopmobility loans powered scooters and wheelchairs, plus manual wheelchairs to mobility impaired people to assist with travel around the City Centre. The service is part funded by Derby City Council and a daily or hourly charge is made for equipment hire.

How do I become a member?

Joining could not be simpler. All you need to do is complete an application form and produce two forms of identification. Shopmobility staff will then give the necessary training and information to ensure you can use the service with confidence and safety.

Booking

Just drop in, or better still contact the office on:
Tel: 01332 200320
Book early as the service is very popular.

When can I use the service?

Shopmobility is open Monday to Saturday 09:30 to 16:00. A bookings answerphone is available outside these hours.

Where do I find Derby Shopmobility?

Shopmobility is located in the Westfield Centre basement car park, accessed via the Morledge (see City Centre map on page 20 (14)). For Shopmobility users free parking is available in the car park.

Blue Badge holder parking

On-street

Parking for badge holders is available in designated bays on the edges of the City Centre pedestrianised area. The maximum stay is three hours. Also, free unlimited parking is available in areas covered by on-street charging and residents only parking areas.

Three hours free parking is also available in all City Council operated car parks, with free unlimited parking for vehicles exempt from road tax.

For further information refer to the Blue Badge holder 'Where can I park guide' which is available from Council offices or contact the Access for Disabled People number (see Useful Contact Information on page 19).

Disabled people's toilets

Council operated disabled people's toilets can be accessed by a RADAR key, they are located at:

- Bold Lane car park
- Westfield Centre market – market hours
- Market Hall balcony
- Market Place opposite Tourist Information Centre (08:00 – 17:00)
- The Spot, London Road / Osmaston Road (08:00 – 17:00)
- Victoria Street – (08:00 – 17:00)

Many City Centre premises including the Westfield Centre have their own disabled people's toilet some on the RADAR scheme. See guide details for further information.

For more information about the key scheme and how to obtain a key contact the Access for Disabled People number (see Useful Contact Information on page 19).

Hotels / Guest houses

Derby has lots of good quality hotels and guesthouses, too numerous to detail in the guide. The Tourist Information Centre (TIC) has information about accommodation in the City and beyond. Contact TIC for further details (see Useful Contact Information on page 19).

How to use the guide

To disabled and older people, information is vital to choice and independent living. This guide's goal is to provide this information.

The guide is laid out in building use order. Next to each address and contact details are a series of symbols. These symbols give information about the buildings' accessibility (see key to symbols on page 24). Some entries may have additional information, which might be helpful.

The information in the guide has been researched with care. It gives a selection of premises mainly in the City Centre. It has not been possible due to space constraints to include every shop, or business in the guide. If however you know of a shop or organisation that you think should be in the guide, let us know. We will try and include it in the next edition.

In the unlikely event that an entry is wrong please let us know, it will be corrected in the next edition.

The guide provides information about premises accessibility only. Inclusion in the guide is not a recommendation by the City Council. Every effort has been made to ensure the guide's information is accurate but the Council cannot accept any liability or responsibility for errors or omissions that may have been made.

For comment, feedback or to obtain a guide in a different format contact:

Mick Watts, Access Officer
Tel / minicom: 01332 255925
Fax: 01332 255902
Email: mick.watts@derby.gov.uk

Please tell us if you need this document in another format.

Please contact us if you need help reading this document or any part of it translating.

Polish

Aby ułatwić Państwu dostęp do tych informacji, możemy je Państwu przekazać w innym formacie, stylu lub języku.
Prosimy o kontakt: 01332 25525 Tel. tekstowy: 01332 255925

Punjabi

ਜੇ ਤੁਹਾਨੂੰ ਇਸ ਦਸਤਾਵੇਜ਼ ਪੜ੍ਹਨ ਲਈ ਜਾਂ ਇਸਦੇ ਕਿਸੇ ਭਾਗ ਦੇ ਅਨੁਵਾਦ ਕਰਾਨ ਲਈ ਸਹਾਇਤਾ ਦੀ ਲੋੜ ਹੈ ਤਾਂ ਸਾਡੇ ਨਾਲ ਸੰਪਰਕ ਕਰੋ।

Urdu

اگر آپ کو اس دستاویز پڑھنے میں مدد یا کسی حصہ کا ترجمہ کرانے کی ضرورت ہو، تو ہم سے رابطہ کریں،

We can give you this information in any other way, style or language that will help you access it.
Please contact us on Tel / Minicom 01332 255925.

Instrukcja korzystania z biuletynu.

Dla osób niepełnosprawnych i starszych informacje są niezbędne dla podejmowania decyzji i samodzielnego życia. Celem niniejszego biuletynu jest zapewnienie takich informacji.

Biuletyn zawiera informacje o dostępności budynków. Obok adresów i danych kontaktowych umieszczone zostały symbole, które określają stopień dostępności budynków (patrz opis symboli na str. 24). Niektóre z pozycji posiadają dodatkowe informacje, które mogą okazać się dla Państwa pomocne.

Informacje przedstawione w niniejszym biuletynie zostały przygotowane pod kątem Państwa potrzeb. Prosimy mieć na uwadze, że opisane zostały przede wszystkim budynki usytuowane w centrum miasta. Ze względu na ograniczenia ramowe, nie jesteśmy w stanie wymienić wszystkich sklepów lub punktów usługowych. Jeżeli uważają Państwo, że dany sklep lub organizacja powinny się znaleźć w biuletynie, prosimy nas o tym poinformować. Dołożymy starań, aby takie informacje pojawiły się w kolejnej edycji.

Prosimy poinformować nas o jakichkolwiek błędach w podanych informacjach, a zostaną one poprawione w kolejnej edycji.

Niniejszy biuletyn zawiera informacje dotyczące wyłącznie dostępności budynków. Wszelkie informacje zamieszczone w biuletynie nie mogą być traktowane jako rekomendacje Rady Miasta. Dołożono wszelkich starań, aby zapewnić, że poniższe informacje są prawdziwe. Rada nie ponosi odpowiedzialności za błędy lub pominięcia w treści publikowanych informacji.

W przypadku jakichkolwiek uwag lub komentarzy, lub chęci otrzymania biuletynu w innym formacie, prosimy o kontakt z:

Mick Watts, Access Officer
Tel./minicom: 01332 255925
Fax: 01332 255902
Email: mick.watts@derby.gov.uk

ਇਸ ਗਾਈਡ ਨੂੰ ਕਿਵੇਂ ਵਰਤਣਾ ਹੈ

ਡਿਸਟੇਬਲਡ ਲੋਕਾਂ ਲਈ ਚੋਈਸ ਅਤੇ ਸੁਤੰਤਰ ਰਹਿਣੀ ਲਈ ਜਾਣਕਾਰੀ ਬਹੁਤ ਜ਼ਰੂਰੀ ਹੈ। ਇਸ ਗਾਈਡ ਦਾ ਨਿਸ਼ਾਨਾ ਉਹ ਜਾਣਕਾਰੀ ਪ੍ਰਦਾਨ ਕਰਨਾ ਹੈ।

ਇਹ ਗਾਈਡ ਇਮਾਰਤ ਦੀ ਵਰਤੋਂ ਦੇ ਹਿਸਾਬ ਨਾਲ ਤਰਤੀਬ ਦਿੱਤੀ ਗਈ ਹੈ। ਹਰ ਸਰਨਾਵੇਂ ਟੈਲੀਫੋਨ / ਮਿਨੀਕੋਮ ਨੰਬਰ ਦੇ ਨਾਲ ਨਿਸ਼ਾਨਾ ਦੀ ਲੜੀ ਹੈ। ਇਹ ਨਿਸ਼ਾਨ ਇਮਾਰਤ ਵਿਚ ਡਿਸਟੇਬਲਡ ਲੋਕਾਂ ਲਈ ਸਹੂਲਤਾਂ ਵਾਰੇ ਜਾਣਕਾਰੀ ਦਿੰਦੇ ਹਨ। 24 ਸਫੇ ਉਤੇ ਨਿਸ਼ਾਨਾ ਦੀ ਗਾਈਡ ਦੇਖੋ। ਕਈ ਇੰਟਰੀਆਂ ਵਿਚ ਵਧੇਰੇ ਜਾਣਕਾਰੀ ਵੀ ਹੋ ਸਕਦੀ ਹੈ, ਜੋ ਸ਼ਾਇਦ ਤੁਹਾਡੇ ਵਾਸਤੇ ਲਾਭਦਾਇਕ ਹੋਵੇ।

ਇਸ ਗਾਈਡ ਵਿਚਲੀ ਜਾਣਕਾਰੀ ਵਾਰੇ ਧਿਆਨ ਨਾਲ ਖੋਜ ਕੀਤੀ ਗਈ ਹੈ। ਇਸ ਵਿਚ ਕਈ ਇਮਾਰਤਾਂ, ਮੁੱਖ ਤੌਰ ਤੇ ਸਿਟੀ ਸੈਂਟਰ ਵਿਚਲੀਆਂ, ਸ਼ਾਮਲ ਹਨ। ਗਾਈਡ ਵਿਚ ਥਾਂ ਦੀ ਪਬੰਦੀ ਕਾਰਨ ਇਸ ਵਿਚ ਸਾਰੀਆਂ ਦੁਕਾਨਾਂ ਅਤੇ ਵਪਾਰ ਸ਼ਾਮਲ ਕਰਨੇ ਸੰਭਵ ਨਹੀਂ ਹਨ। ਫਿਰ ਵੀ ਜੇ ਤੁਸੀਂ ਸੋਚਦੇ ਹੋ ਕਿ ਕੋਈ ਐਸੀ ਦੁਕਾਨ ਜਾਂ ਸੰਸਥਾ ਹੈ ਜੋ ਇਸ ਗਾਈਡ ਵਿਚ ਸ਼ਾਮਲ ਹੋਣੀ ਚਾਹੀਦਾ ਹੈ ਤਾਂ ਸਾਨੂੰ ਦੱਸਣ ਦੀ ਕ੍ਰਿਪਾ ਕਰੋ। ਅਸੀਂ ਇਸਨੂੰ ਅਗਲੇ ਐਡੀਸ਼ਨ ਵਿਚ ਸ਼ਾਮਲ ਕਰਨ ਦੀ ਕੋਸ਼ਿਸ਼ ਕਰਾਂਗੇ। ਜੇ ਕਿਤੇ ਕੋਈ ਇੰਟਰੀ ਗਲਤ ਹੋਵੇ ਤਾਂ ਵੀ ਸਾਨੂੰ ਦੱਸ ਦੇਵੋ ਤਾਂਕਿ ਅਗਲੇ ਐਡੀਸ਼ਨ ਵਿਚ ਅਸੀਂ ਇਸਨੂੰ ਠੀਕ ਕਰ ਸਕੀਏ।

ਇਹ ਗਾਈਡ ਸਿਰਫ ਇਮਾਰਤ ਲਈ ਪਹੁੰਚ ਰਾਸਤਿਆਂ ਵਾਰੇ ਹੀ ਜਾਣਕਾਰੀ ਦਿੰਦੀ ਹੈ। ਜੇ ਕੁੱਝ ਗਾਈਡ ਵਿਚ ਸ਼ਾਮਲ ਹੈ ਉਹ ਸਿਟੀ ਕੌਂਸਲ ਦੇ ਸੁਝਾਅ ਨਹੀਂ ਹਨ। ਹਰ ਮੁਮਕਿਨ ਕੋਸ਼ਿਸ਼ ਕੀਤੀ ਗਈ ਹੈ ਕਿ ਗਾਈਡ ਦੀ ਜਾਣਕਾਰੀ ਦਰੁੱਸਤ ਹੋਵੇ ਪਰ ਸਿਟੀ ਕੌਂਸਲ ਇਸ ਵਾਰੇ ਕੋਈ ਕਨੂੰਨੀ ਜ਼ਿੰਮੇਵਾਰੀ, ਜਾਂ ਇਸ ਵਿਚਲੀਆਂ ਗਲਤੀਆਂ, ਜਾਂ ਵਿਚੋਂ ਕਿਸੇ ਚੀਜ਼ ਦੇ ਰਹਿ ਜਾਣ ਵਾਰੇ ਕੋਈ ਜ਼ਿੰਮੇਵਾਰੀ ਨਹੀਂ ਲੈ ਸਕਦੀ।

ਟਿੱਪਣੀ, ਫੀਡਬੈਕ ਜਾਂ ਕਿਸੇ ਦੂਸਰੇ ਰੂਪ ਵਿਚ ਗਾਈਡ ਦੀ ਕਾਪੀ ਪ੍ਰਾਪਤ ਕਰਨ ਵਾਸਤੇ ਜੈਨਿਸ ਲੇਨ ਨਾਲ ਸੰਪਰਕ ਕਰੋ:

ਫੋਨ: 01332 255925

ਮਿਨੀਕੋਮ: 01332 25592

ਫੈਕਸ: 01332 255902

ਈਮੇਲ: mick.watts@derby.gov.uk

گائیڈ کیسے استعمال کی جائے

اپنی پسند کے مطابق اور خود مختار طریقے سے رہنے پر معذور افراد کے لیے معلومات بہت اہم ہوتی ہے۔ اس گائیڈ کا مقصد یہی معلومات فراہم کرنا ہے۔

یہ گائیڈ اس ترتیب کے مطابق تیار کی گئی ہے جس کے تحت عمارت استعمال کی جاتی ہے۔ ہر پتے اور فون/منی کا نمبر کے بعد علامتوں کا ایک سلسلہ ہے۔ یہ علامتیں عمارتوں میں معذور افراد کے لیے سہولتوں کے بارے میں معلومات مہیا کرتی ہیں۔ صفحہ 24 پر علامتوں کی وضاحت ملاحظہ ہو۔ بعض اندراجات میں اضافی معلومات بھی ہو سکتی ہیں جنہیں آپ مفید پا سکتے ہیں۔

اس گائیڈ میں دی گئی معلومات پر احتیاط کے ساتھ تحقیق کرنی گئی ہے۔ یہ منتخب جگہوں کے بارے میں بتاتی ہے، خاص طور پر سٹی سینٹر میں واقع جگہوں کے بارے میں۔ گائیڈ میں محدود صفحات کی وجہ سے ہر دکان یا کاروبار کا اس میں شامل کرنا ممکن نہیں ہے۔ تاہم اگر آپ کے خیال میں کوئی دکان یا تنظیم ایسی ہو جسے اس گائیڈ میں شامل ہونا چاہیے تو ہمیں مطلع کریں۔ ہم کوشش کریں گے کہ اگلی اشاعت میں اسے شامل کر لیا جائے۔ اسی طرح کسی اندراج کے غلط ہونے کا گمان غالب ہو تو بھی ہمیں بتائیں، ہم اگلی اشاعت میں اسے درست کر سکتے ہیں۔

یہ گائیڈ صرف عمارتوں تک رسائی کی اہلیت پر معلومات فراہم کرتی ہے۔ چنانچہ اس گائیڈ میں کسی کی چیز کا تذکرہ ٹی ٹوٹل کی سفارش پر نہیں ہے۔ یہ خیال رکھنے کی ہر کوشش کی گئی ہے کہ اس گائیڈ کی معلومات درست ہوں لیکن ٹوٹل کسی بھی غلطی کی کوئی ذمہ داری یا جوابدہی قبول نہیں کر سکتی اور نہ مکمل طور پر کچھ غلط ہو جانے کی ذمہ دار ہے۔

تبصرے، رد عمل (feedback)، یا یہ گائیڈ کسی اور فارمیٹ (انداز) پر حاصل کرنے کے لیے جنیس لین (Mick Watts) سے مندرجہ ذیل پرا رابطہ کریں:

فون: 01332 255924

منی کا م: 01332 255925

فیکس: 01332 255902

ای میل: mick.watts@derby.gov.uk

Useful contact information

Derby City Council	Phone	Minicom	Fax
Access for disabled people	01332 255925	01332 255925	01332 255902
Blue Badges	01332 256764	01332 256767	01332 256777
Bus passes	01332 641772	01332 256666	01332 715040
Streetcare	01332 255256	01332 256666	01332 255121
RADAR keys	01332 255925	01332 255925	01332 255902
Social Services	01332 717777	01332 716709	01332 717277
Tourist Information Centre	01332 255802	01332 256666	01332 256137
Derby Advice	01332 256550	01332 256555	01332 256560
Libraries	01332 641701	01332 380172	01332 715549
Integrated public transport unit	01332 641744	01332 256666	01332 715055
Derby Carelink	01332 256062	01332 256000	01332 292165
Community Safety Partnership	01332 256160	01332 256900	01332 256928
Housing & Advice Service	01332 255235	01332 255316	01332 255162
Sport & Leisure	01332 641234	01332 256666	01332 715549
Council Tax	01332 255727	01332 256666	01332 255745
Housing & Council Tax Benefit	01332 255122	01332 255116	01332 255745
Youth Service	01332 716956	01332 716709	01332 716709
City Parks	01332 641558	01332 256666	01332 716512

More useful numbers

Disability Direct	01332 299449	01332 368585	01332 365055
Derbyshire Centre for Inclusive Living	01773 740246	01773 748452	01773 570185
Derbyshire Association for the Blind	01332 292262	01332 372207	01332 292262
Derby Shopmobility	01332 200320		01332 294226
CamTad	01332 224717	01332 295653	01332 295653

Public Car Parks in Derby

Restricted headroom may apply

City Council Operated

		Spaces	Blue Badge Spaces
Short Stay			
1. Assembly Rooms	M.S.	214	8
2. Bdd Lane	M.S.	440	16
3. Council House after 5pm and weekends		66	2
4. Liversage Street		214	7
5. Ford Street		51 (temp)	1
6. Wilmot Street		189	
7. Sacheverell Street		86	
8. Little City		219	
Long/Short Stay			
9. Abbey Street		159	
10. Drewry Lane		123	
11. Chapel Street	M.S.	524	13
12. Darwin Place		231	

Privately Operated

		Spaces	Blue Badge Spaces
A fee may be payable			
General			
13. Westfield Centre	M.S.	959	58
14. Westfield Basement		641	20+ Shopmobility
15. Westfield Rooftop	M.S.	2047	79
16. Laurie House	M.S.	240	2
17. Becket Well Lane		300	
18. Babington Lane		300	7
19. Hope Street		36	
20. St James Street		40	
21. Phoenix Street		150	
22. Sowter Road		38	
23. Railway Station-stn approach		454	4
24. Railway Station-Pride Park		100	12
25. Siddals Road		239	4

Customer car parks for retail centres





A fee may be payable			
26. Bourne Street		70	
27. Bradshaw Way		120	

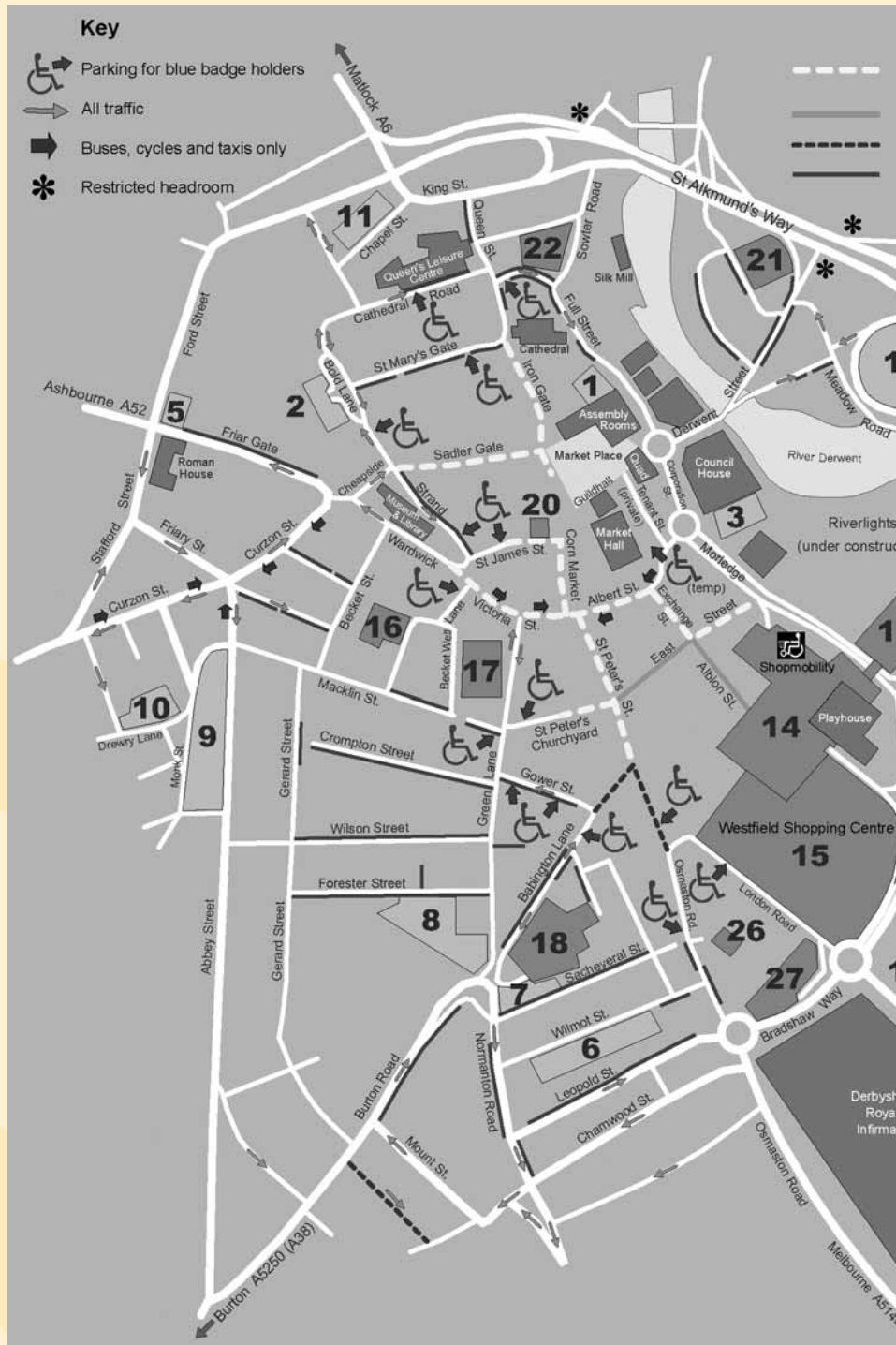
M.S. Multistorey car park

On - Street specially allocated parking spaces

Cathedral Road	2 spaces	
Full Street	2 spaces	
St. Mary's Gate	5 spaces	
Bdd Lane	4 spaces	
St. James Street	4 spaces	
The Strand	4 spaces	
Osnabruck Square	4 spaces (temporary)	
St. Peter's Church Yard	6 spaces	
Becket Well Lane	3 spaces	
Green Lane	2 spaces	
Gower Street	4 spaces	
Babington Lane	5 spaces	
The Spot	3 spaces	
London Road	16 spaces	
Osmaston Road	5 spaces	

Key

-  Parking for blue badge holders
-  All traffic
-  Buses, cycles and taxis only
-  Restricted headroom



No vehicles 10am to 5pm
Access only outside these hours
Pedestrian street
Access only
On street charging



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Cathedral Quarter

The Cathedral Quarter is a pleasurable environment of historical streets, with arcades and hidden entrances dotted throughout the area, has a myriad of specialist stores and independent retailers.

There is a veritable mix of designer and vintage clothes, shoes, gifts and crafts from across the globe. Contemporary art galleries and interior design stores intermingle with specialist retailers, including music, electrical and gadget shops.

Premises located in the quarter are denoted in the guide by the Cathedral Quarter logo above.

For more information phone: 01332 419053 or visit www.derbycathedralquarter.co.uk

The Lanes



Situated in the heart of Derby's city centre, The Lanes feature a variety of interesting buildings, which illustrate architectural trends from the mid-19th century through to the 1960s. This compact area is home to a wealth of well established independent businesses making it a thriving and pleasant place to visit.

Premises located in The Lanes are denoted in the guide by The Lanes logo above.

For more information phone: 01332 419050 or visit www.ccmderby.co.uk

Key to Symbols

Oznaczenia symboli:

نشانوں کی سہجی

संकेतों की गाईड

	At entrance - level entrance	Wejście – wejście z poziomu terenu	داخلی پیر - ہموار داخلہ	دروازے پر - سماںی پवेश-دوار
	At interior - mainly level access	W budynku – większość pomieszczeń bez barier architektonicznych	اندروں کا زیادہ تر ہموار راستہ	اندروں کی طرف - مؤکھی تئور پر ساماںی راستا
	Number of steps at the entrance	Ilość stopni przy wejściu do budynku	داخلی پیر کی سیڑھیوں	پवेश پر سیڑھیوں کی گینتی
	Mainly inaccessible interior	Większość pomieszczeń niedostępna dla osób niepełnosprawnych	زیادہ تر پھینچنے کے نا قابل اندروں راستہ	مؤکھی تئور پر اندروں نہیں پہنچا جا سکتا
	Ramped entrance / interior	Wejście/pomieszczenia wewnętrzne z rampą	ڈھلان نما داخلہ	ڈھلان والا پवेश-دوار
	Lift available	Dostęp do windy	لیفٹ مل سکتی ہے	لیفٹ उपलब्ध है
	Accessible restaurant	Restauracja bez barier architektonicznych	ریستورانٹ بناک پہنچ سکتے ہیں	پہنچ-योगی ریسٹورنٹ
	Facilities for blind and partially sighted people	Przystosowano do potrzeb osób niewidzących i niedowidzących	اندھوں یا کم نظر والے لوگوں کے لئے سہولتیں	نہ ترہی ن و کم جئور نجر والے لوگوں کے لیے سہولتیں
	Facilities for deaf people	Przystosowano do potrzeb osób niesłyszących	بہروں کے لئے سہولتیں	بہرے لوگوں کے لیے سہولتیں
	Toilet is level with no special facilities	Toaleta dostępna z poziomu terenu – brak udogodnień dla osób niepełnosprawnych	ٹائلٹ سطح پر ہے لیکن خاص سہولتیں نہیں	ویشہ سہولتوں کے بغیر ٹائلٹ
	Disabled persons toilet	Toaleta dla osób niepełnosprawnych	معذور لوگوں کا ٹائلٹ	ڈیسابلڈ ویکٹوں کے لیئے ٹائلٹ
	Toilet is inaccessible	Toaleta niedostępna dla osób niepełnosprawnych	ٹائلٹ بناک پہنچ نہیں	ٹائلٹ تک پہنچا نہیں جا سکتا
	Looped telephone	Telefonia wewnętrzna	لوپ والے ٹیلیفون	لूपड टेलिफोन

ADVICE AND INFORMATION

Age Concern

15 The Morledge, Derby DE1 2AW
 Tel: 01332 343232
 Fax: 01332 299318
 Web: www.ageconcern.org.uk
 See advert on page 54



Derby Council for Voluntary Services

4 and 5 Charnwood Street,
 Derby DE1 2GT
 Tel: 01332 346266
 Minicom: 01332 341576
 Fax: 01332 205 069
 Web: www.derbycvcs.co.uk



CamTad Office

Derbyshire Royal Infirmary, Derby DE1 2NS
 Tel: 01332 254689
 Minicom: 01332 295653
 Loop System.



Derby Disability Equipment Assessment Centre

Derby City General Hospital,
 Uttoxeter Road, Derby DE22 3NE
 Tel: 01332 625627
 Minicom: 01332 627127
 Fax: 01332 789815
 Web: www.derbyatec.co.uk



Chaddesden and Oakwood Live at Home Scheme

East Office C/O Spondon,
 Derby, Derbyshire DE21 7PF



Derby Drivability Centre

Kingsway Hospital, Derby DE22 3LZ
 Tel: 01332 371929
 Fax: 01332 382 377
 Web: www.derbydrivability.com



Citizen's Advice Bureau

Stuart House, Green Lane, Derby
 Tel: 01332 228700
 Fax: 01332 228701
 Email: advice@citizensadviceandlawcentre.org
 Disabled person's toilet on balcony. Lift to toilet.



Derbyshire Association for the Blind

65/69 Nottingham Road,
 Derby DE1 3QS
 Tel: 01332 292262
 Fax: 01332 287 017
 Web: www.dab.org.uk
 One small step at entrance.



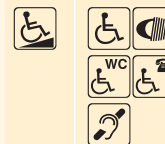
Connexions Careers Service

8 Curzon Street, Derby DE1 1LL
 Tel: 01332 200033
 Minicom: 01332 201508
 Fax: 01332 201 500
 Web: www.connexions-derbyshire.org.uk



Derbyshire Coalition for Inclusive Living

Park Road, Ripley, Derbyshire DE5 3EF
 Tel: 01773 740246
 Minicom: 01773 748452
 Fax: 01773 570 185
 Web: www.dcil.org
 Looped system in meeting room.
 Cross the counter communication aid in reception. Counselling service available.
 See advert on Outside Back Cover



Derby Community Legal Advice Centre

Stuart House, Green Lane,
 Derby DE1 1RS
 Tel: 01332 295711
 Minicom: 01332 347775
 Fax: 01332 228 701
 E-mail: advice@citizensadviceandlawcentre.org
 Disabled person's toilet on balcony. Lift to toilet.
 See advert on page 60



Disability Direct

227 Normanton Road,
Derby DE23 6UT
Tel: 01332 299449
Minicom: 01332 368585
Fax: 01332 365 055
Web: www.disabilitydirect.com
See advert on page 2

**Sinfin and Derby South, Live at Home Scheme**

Epworth House, Stuart Street,
Derby DE1 2EQ
Tel: 01332 296200
Fax: 01332 296 925
Web: www.mha.org.uk
E-mail: enquiries@mha.org.uk

**Littleover, Normanton and Peartree Live at Home Scheme**

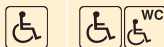
C/O West Offices, Station Road,
Mickleover, Derby DE3 9GH
E-mail: enquiries@mha.org.uk

**Southern Derbyshire Pensioners Association**

Unit 2, The Balcony, Market Hall,
Cathedral Quarter, Derby DE1 2DB
Tel: 01332 290174
Disabled toilet on balcony. Home visits available.
A variety of services available, including legal advice and meal clubs.

**Mickleover and Mackworth Live at Home Scheme**

C/O West Offices, Station Road,
Mickleover, Derby DE3 9GH
E-mail: enquiries@mha.org.uk

**Support into Work**

4th Floor, St. Peter's House,
Gower Street,
The Lanes, Derby DE1 1SD
Tel: 01332 292915
Minicom: 01332 343373
Fax: 01322 343373
See advert on page 4

**Mortgage Advice Bureau**

53 Sadler Gate, Cathedral Quarter,
Derby DE1 3NQ
Tel: 01332 202030
Fax: 01322 204300

**The Space – Information for Younger People**

12 The Spot, Osmaston Road,
Derby DE1 2TU
Tel: 01332 364445
Text phone: 01332 364445
Staff use sign language. Button operated automatic doors.
See advert on page 6

**NHS Derby City PCT**

Derwent Court, 1 Stuart Street, Derby
Tel: 01332 224000
Automatic doors with sensors (one with button).
Disabled toilet (on ground and top floor).

**Patient Advice and Liaison Service (PALS)**

Derwent Court, 1 Stuart Street,
Derby DE1 2FZ
Tel: 08000 323235
Provides support and information on all areas of the NHS. For building details, see Central and Greater Derbyshire Health Authority Centre.
See advert on page 52

Tourist Information Centre

Market Place, Cathedral Quarter,
Derby DE1 3AH
Tel: 01332 255802
Minicom: 01332 256666
Fax: 01332 256 137
Web: www.visitderby.co.uk
Lower counter. Automatic doors.



YMCA

London road, Derby DE24 8UT

Tel: 01332 572076

Web: www.ymcaderbyshire.org.uk

Good range of facilities available for disabled people. Three rooms specifically for disabled people on ground floor.



BAKERIES

Birds

20 Albert Street, Derby DE1 2GD

Tel: 01332 363770

Doors fixed open.



Don Millers

36 Cornmarket, Cathedral Quarter, Derby DE1 2GD

Tel: 01332 371434

Doors fixed open.



Greggs

4 East Street, Derby DE1 2AU

Tel: 01332 367117

Doors fixed open.



BANKS AND BUILDING SOCIETIES

Alliance and Leicester

72 St Peter's Street, Derby DE1 1SS

Tel: 01332 340371

Lowered ATM machine, automatic doors, hearing loop available at counter.



Barclays

St James Street, Cathedral Quarter, Derby

Tel: 08457 555555

Blue badge parking in St James Street.



Beneficial Finance

3-4 Royal Buildings, Victoria Street, Cathedral Quarter, Derby DE1 1ES

Tel: 01332 372521

Fax: 01332 371 648



Bradford and Bingley

93 St Peter's Street, Derby

Tel: 01332 332802

Fax: 01332 383626

Blue badge parking available at The Spot. Button operated automatic doors.



Britannia Building Society

10 St James Street, Cathedral Quarter, Derby DE1 1RL

Tel: 01332 346381

Fax: 01332 205853

Blue badge parking in St James Street. Sensor operated automatic doors. Private interview facilities available.



Cheltenham and Gloucester Plc

33 East Street, Derby DE1 2AL

Tel: 01332 346554

Fax: 01332 385 593

Press bell to open security door.



Co-operative Bank

31 East Street, Derby DE1 2AL

Tel: 0845 721212



Derbyshire Building Society

27 East Street, Derby DE1 2AP

Tel: 01332 363021

Fax: 01332 290 319



Halifax Building Society

39 East Street, Derby DE1 2BL

Tel: 0870 6005000

Automatic doors.



HSBC

1 Peter's Street, Derby DE1 1BT
 Tel: 08457 404404
 Contact the bank direct for services.

**Leek United**

14-16 St James Street,
 Cathedral Quarter,
 Derby DE1 1RL
 Tel: 01332 344708
 Fax: 01332 296 069
 Loop system on till one.
 Button operated automatic doors.

**Lloyds TSB Bank**

The Spot, 40 Osmaston Road,
 Derby DE1 2HW
 Tel: 0845 3000000
 Contact the bank direct for services. Loop
 system available throughout the branch.

**Lloyds TSB Bank**

43 Iron Gate,
 Cathedral Quarter, Derby DE1 3FT
 Tel: 0845 0723333
 Automatic doors.

**Loughborough Building Society**

1-2 Babington Lane,
 The Lanes, Derby DE1 1SU
 Tel: 01332 290818
 Fax: 01332 293 228
 Button operated automatic doors, loop system
 on one side of the branch.

**Nationwide**

New Oxford House,
 St Peter's Street, Derby
 Tel: 01332 710100
 Loop system available on certain tills. Sensor
 operated automatic doors.

**Natwest**

Crompton House, Derwent Street, Derby
 Tel: 0845 3029416
 Contact the bank direct for services.

**Natwest**

58 St Peter's Street, Derby
 Tel: 0845 3029416

**Natwest**

7 Market Place, Derby
 Tel: 0845 3029416

**Royal Bank of Scotland**

41 Cornmarket, Cathedral Quarter,
 Derby DE1 2DH
 Tel: 01332 348527
 Fax: 01332 293485
 Contact the bank direct for services, sensor
 operated automatic doors, loop system available
 on request on all tills, low level tables.

**Yorkshire Bank**

28 St Peter's Street, Derby
 Tel: 01332 381001
 Contact the bank direct for services, loop system
 on till, counter and offices available on request.
 Sensor operated automatic doors.

**BOOK SHOPS****Derby Cathedral Centre**

18-19 Iron Gate, Cathedral Quarter,
 Queen Street, Derby
 Tel: 01332 381685
 Parking spaces on Full Street and Queen Street.

**Home and Accessories**

115 St Peter's Street, Derby
 Tel: 01332 293100



Waterstones

78-80 St. Peter's Street, Derby

Tel: 01332 296997

Fax: 01332 296427



Padley Shop

12 Sadler Gate,

Cathedral Quarter, Derby

Tel: 01332 345386



CHARITY SHOPS

Barnardos

62-64 Babington Lane,

The Lanes, Derby DE1 1SX

Tel & Fax: 01332 341535



Samaritans

10 Osmaston Road,

The Spot, Derby DE1 2JA

Tel: 01332 206565



British Heart Foundation

27 Cornmarket,

Cathedral Quarter, Derby DE1 2DP

Tel & Fax: 01332 291153



CHEMISTS

Boots

15 Victoria Street,

Cathedral Quarter, Derby

Tel: 01332 347295



Cancer Research

15 Babington Lane,

The Lanes, Derby

Tel: 01332 298699



Manor Pharmacy

99-101 St Peter's Street, Derby DE1 2AB

Tel: 01332 347926

Private consultation rooms widened for disabled access.



Cancer Research Campaign

7 Albert Street,

Cathedral Quarter Derby DE1 2DS

Tel: 01332 291305



CLOTHING

Bon Marche

83-87 St Peter's Street, Derby DE1 2AD

Tel: 01332 342017

Ramp also between the two levels. Disabled fitting room available.



Help the Aged

62 Babington Lane,

The Lanes, Derby

Tel: 01332 298824



Burtons

35 Victoria Street, Derby DE1 1ES

Tel: 01332 344830

Doors fixed open, stairs to first floor.

Ramped entrance, level access in interior.



Magic Attic

2 Osmaston Road, Derby DE1 2HR

Tel: 01332 341699

Doorbell, Hearing Loop, Widened changing room, lowered desk.



Oxfam

67 St Peter Street, Derby DE1 2AB

Tel: 01332 384820



Carbon

1 Albion Street, Derby

Tel: 01332 370393

Doors fixed open.



Corridors (Menswear)
19 Sadler Gate,
Cathedral Quarter, Derby
Tel: 01332 298609



Dorothy Perkins
14 St Peter's Street, Derby
Doors fixed open.



Emily Brigden
15-17 Iron Gate,
Cathedral Quarter, Derby DE1 3FJ
Tel: 01332 384665
Level access in interior (ground floor).
Flight of stairs to first floor.



George Bridgen
5 Iron Gate, Cathedral Quarter,
Derby DE1 3QJ
Tel: 01332 344612
Doors fixed open. level access in
interior (ground floor), stairs to first floor.



Jillian Hart
40-44 Babington Lane,
The Lanes, Derby DE1 1SX
Tel: 01332 347647
Two steps inside shop, disabled toilet up two steps.



La Senza
48 St Peter's Street, Derby
Tel: 01332 380162
Widened changing room, with stool.



Laura Ashley
8 Albert Street,
Cathedral Quarter, Derby



Pronuptia Youngs (Bridlewear)
50 Babington Lane,
The Lanes, Derby DE1 1SX
Tel: 01332 331347



The Countryman
31 Queen Street,
Cathedral Quarter, Derby
Tel: 01332 360357
Level entrance, level access in interior.



USC
9 Albion Street, Derby DE1 2PR
Tel: 01332 331722



Wallis
10 St Peter's Street, Derby DE1 1SH
Tel: 01332 292358



COLLEGES

Derby College
Princes Charles Avenue, Derby
(Details as Below)
Accessible fitness suite at this site. Hearing loop
at reception.



Derby College Broomfield Hall
Morley, Ilkeston, Derby,
Derbyshire DE7 6DN
Tel: 0800 0280289
Fax: 01332 510548
Textphone: 01332 576376
E-mail: enquiries@derby-college.ac.uk
Web: www.derby-college.ac.uk
Care assistants assigned to all disabled students.
See advert on Inside Back Cover



**Derby College
Joseph Wright Centre**
Corner of St Alkmund's Way,
Cathedral Quarter,
Derby
(Details as above)
Loop on reception.



**Derby College
Masons Place**
Nottingham Road, Derby
(Details on page 30)
Loop on reception.



Derby Playhouse
Theatre Walk, Westfield, Derby
Tel: 01332 363275
Parking in Westfield. Special performances for the deaf and blind/visually impaired.
(Details as of Oct.08)



COMPUTER/SOFTWARE/GAMES

Games Station
6 East Street, Derby DE1 2AU
Tel: 01332 200217
Flight of stairs to first floor, level access in interior (Ground Floor)



Guildhall Theatre
Market Place,
Cathedral Quarter, Derby DE1 3AH
Box Office: 01332 255800
Tel: 01332 255447
Minicom: 01332 256666
Assembly Rooms and Guildhall Theatre guide available (alternative formats available).
See advert on page 60



Mobile Genie
The Balcony, Market Hall,
Cathedral Quarter,
Derby DE1 2DP
Tel: 01332 205100
Disabled people's toilet on balcony.



DEPARTMENT STORES

Bennetts
8 Iron Gate,
Cathedral Quarter, Derby DE1 3AL
Tel: 01332 344261



CONCERT HALL/THEATRE

Assembly Rooms
Market Place,
Cathedral Quarter, Derby DE1 3AH
Tel: 01332 255800
Minicom: 01332 256666
Assembly Rooms and Guildhall Theatre guide available in braille, audio tape and large print.
See advert on page 60



British Home Stores
59-61 St Peter's Street,
Derby DE1 2AB
Tel: 01332 342213
Level access from St Peter's Street. Four steps from Crown Walk. Widened changing room.



Co-op Department Store
Exchange Street, Derby
Tel: 01332 340230
Sensor operated automatic door. Blue Badge parking East Street. Level access in interior/ramped access to higher levels.



Assembly Rooms Box Office
Market Place,
Cathedral Quarter, Derby DE1 3AH
Tel: 01332 255800
Text phone 01332 256666
Parking in Assembly Rooms car park. Inform staff of your seating requirements.
See advert on page 60



Primark
28-31 Cornmarket, Derby
Tel: 01332 348641
Sensor activated automatic doors.
Hearing loop on at least one till at each till bank.



Tesco Express

11 St Peter's Street, Derby

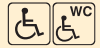
Tel: 01332 348641

Level access from St Peter's Street. Ramped access from Thorntree Lane.

**Le Bistroe Pierre**18 Friar Gate,
Cathedral Quarter, Derby

Tel: 01332 370470

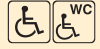
Limited parking on Friar Gate.

**DRY CLEANERS****Ashley Alterations**55 The Wardwick,
Cathedral Quarter, Derby

Tel: 01332 347777

**Little Frankies**39 Cornmarket,
Cathedral Quarter, Derby

Tel: 01332 204857

**EATING OUT, HOT FOOD
AND SANDWICH SHOPS****Acropolis**35-37 Market Place,
Cathedral Quarter,
Derby DE1 3AE

Tel: 01332 368906

Ramped entrance (first entrance). Two steps at second entrance.

**Lunch**

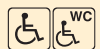
7 Friar Gate, Derby DE1 1BU

Tel: 01332 365255

**McDonalds**

38 - 42 St Peter's Street, Derby DE1 1SH

Tel: 01332 344686

**O'Briens Sandwich Bar**3 Market Place, Cathedral Quarter,
Derby DE1 3PW

Tel: 01332 364289

**Burger King**

14 East Street, Derby DE1 2AU

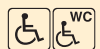
Tel: 01332 203562

Buzzer at front door.

**Original Olive**

96 St Peter's Street, Derby

Tel: 01332 292088

**Café B**6 Strand Arcade,
Cathedral Quarter,
Derby DE1 1BQ

Tel: 01332 368822

**Slug and Lettuce**

11 Iron Gate, Derby DE1 3FJ

Tel: 01332 341946

**Swiss Cottage**

Unit 23-24, Audley Centre, Derby DE1 2BA

Tel: 01332 344402

**Fat Cats**9 Friar Gate,
Cathedral Quarter,
Derby DE1 1BU

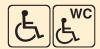
Tel: 01332 347444

Limited parking on Friar Gate.

**Thai Dusit**8 Bold Lane,
Cathedral Quarter, Derby

Tel: 01332 360207

Public car park opposite.



The Larder

119 Friar Gate,
Cathedral Quarter, Derby
Tel: 01332 343313
Limited parking on Friar Gate.



Varsity

21 - 23 Friar Gate,
Cathedral Quarter,
Derby DE1 1BX
Tel: 01332 347083



Zizzi

16 Friar Gate,
Cathedral Quarter, Derby
Tel: 01332 208297



ESTATE AGENTS, AUCTIONEERS, VALUERS AND SURVEYORS

Bairstow Eves Countrywide

8 Market Place,
Cathedral Quarter,
Derby DE1 3QE
Tel: 01332 341200



Boxall Brown and Jones

34 Iron Gate,
Cathedral Quarter,
Derby DE1 3GA
Tel: 01332 383838



Countrywide Residential Lettings

8a Market Place,
Cathedral Quarter,
Derby DE1 3QE
Tel: 01332 203830
Sister company of Bairstow Eves-customers can
ask for someone to be sent down who can then
use Bairstow Eves office. Up a flight of stairs,
mainly inaccessible interior.



Gadsby Orridge (Commercial Services) Ltd

99 Friar Gate,
Cathedral Quarter, Derby DE11EZ
Tel: 01332 290390



Newton Fallowell

10 Iron Gate,
Cathedral Quarter, Derby DE1 3FJ
Tel: 01332 384666
Level entrance, level access in interior.



FLORISTS

Quality Florist

Unit 1 Lock Up Yard,
Cathedral Quarter,
Cornmarket, Derby DE1 2DQ
Tel: 01332 292916
Doors fixed open. One small step at entrance.



Scenta Flora

55 Sadler Gate,
Cathedral Quarter, Derby DE1 3NQ
Tel: 01332 293155
Doors fixed open. One small step at entrance.



FURNITURE/FURNISHING/ FLOOR COVERINGS

After Dark Lighting

19-21 Babington Lane,
The Lanes, Derby DE1 1TA



Gas and Electric Showroom

17 Morledge, Derby DE1 2AW
Tel: 01332 364670



Sleepmaster

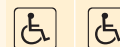
Unit 4, Bradshaw Way, Derby DE1 2QB
Tel: 01332 365696



Walmsley's Suite Superstore
4 Babington Lane,
The Lanes, Derby DE1 1SU
Tel: 01332 366992



Friar Gate Alterations
8 Friar Gate,
Cathedral Quarter, Derby DE1 1BU
Tel: 01332 722367



GENERAL

Ann Summers
21 St Peter's Street, Derby DE1 2AA
Tel: 0870 053 4047
Accessible changing room.



Hook and Eye
2 Corn Exchange, Albert Street, Derby
Tel: 01332 381744
Double-doors which are fixed open during the day.



Ashgate Framers
142 Ashbourne Road, Derby DE22 3AH
Moveable ramp can be placed to allow disabled access.



Only Joking
39 Green Lane, The Lanes, Derby
Tel: 01332 295968



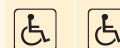
Poundland
22 East Street, Derby DE1 1AF
Tel: 01332 205149
Automatic doors.



Body Shop
19 St Peter's Street, Derby DE1 2AA
Tel: 01332 332116
Doors fixed open



Sony Centre
107 Friar Gate,
Cathedral Quarter, Derby DE1 1EX
Tel: 01332 205234
Limited parking on Friar Gate.



Bright House
Unit 6, Osnabruck Square,
Albert Street, Cathedral Quarter,
Derby DE1 2DS
Tel: 01332 299131



GOVERNMENT AND LOCAL GOVERNMENT BUILDINGS

Clarke and Partners
Mobility and Age Care Centre,
96 Traffic Street, Derby DE1 2NL
Tel: 01332 200075
Parking at the rear.



Adult Social Services
27 St Mary's Gate,
Cathedral Quarter, Derby DE1 3NN
Tel: 01332 717777
Minicom: 01332 206180
Ramp at rear. On street parking available.
Blue Badge parking bays inside car park.
See advert on Inside Front Cover



Colonnade Insurance Brokers
63 The Wardwick,
Cathedral Quarter, Derby
Tel: 01332 363563



Children & Young People's Services
27 St Mary's Gate, Derby,
Cathedral Quarter, DE1 3NN
Tel: 01332 716924
Minicom: 01332 716709
On street parking available. Blue Badge parking in Car Park.



Disney Store
8 Albion Street, Derby DE1 2PR
Tel: 01332 344266



Council House

Corporation Street, Derby DE1 2FS

Tel: 01332 293111

Minicom: 01332 256666

Parking by arrangement in adjacent car park.

Induction loop at main reception and other rooms.



Regeneration and Community Roman House

Cathedral Quarter, Derby DE1 1XB

Minicom: 01332 256064

Tel: 01332 255961

Parking in Friar Gate. Induction loop at reception desk.



Register Office

Royal Oak House, Market Place,
Cathedral Quarter, Derby DE1 3AR

Tel: 01332 256526, 256535, 256536

Minicom: 01332 256666

Fax: 01332 256525

Induction loop.



GREETINGS CARDS/GIFTS

Birthdays

13 Theatre Walk, Derby DE1 2NG

Tel: 01332 611816

Doors fixed open. Parking in Westfield.

Lowered till. Loop available on till.



Clinton Cards

31 St Peter's Street, Derby DE1 2AA

Tel: 01332 364931

Doors fixed open.



Clinton Cards

26 Corn Market,

Cathedral Quarter, Derby DE1 2DP

Tel: 01332 385334

Doors fixed open.



Eclipse

Unit 4, Market Hall,

Cathedral Quarter, Derby

Disabled persons toilet on balcony.

Lift to toilet.



Edward's China Glass

71 Peter's Street, Derby DE1 2AB

Tel: 01332 367333

Step to side entrance.



HAIRCARE

Bonds Hair

8 Cheapside,

Cathedral Quarter, Derby DE1 1BR

Tel: 01332 342737



Keith Hall

48 Sadler Gate,

Cathedral Quarter, Derby DE1 3NQ

Tel: 01332 349811

One small step at entrance.



Kieran Mullin

58 Babington Lane,

The Lanes, Derby DE1 1SX

Tel: 01332 369144



Kieran Mullin

17 Cheapside,

Cathedral Quarter, Derby DE1 1BR

Tel: 01332 369144



Kieran Mullin

2 Market Place,

Cathedral Quarter, Derby DE1 3PW

Tel: 01332 343033



Kieran Mullin

91 Normanton Road, Derby

Tel: 01332 369144



Kieran Mullin

Unit 25, Sinfin District Centre,
Sinfin, Derby DE24 3DS
Tel: 01332 369144

**Kieran Mullin**

133 St Peter's Street, Derby DE1 2AD
Tel: 01332 369144

**Toni and Guy**

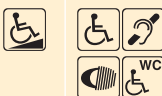
Market Place,
Cathedral Quarter, Derby DE1 3PW
Tel: 01332 344444

**IT/TRAINING****Derby College Learning Centre**

The Spot, Osmaston Road, Derby DE22 2QN
Tel: 01332 557235

**Quantum Centre**

Victory Road, Derby DE24 8BJ
Tel: 01332 240835

**JEWELLERS****David Nidd**

26 Osmaston Road, Derby
Tel: 01332 362207

**H and L Brown**

1 Royal Building, Victoria Street,
Cathedral Quarter, Derby DE1 1ES
Tel: 01332 342527

**Michael Hall**

Cheapside,
Cathedral Quarter, Derby
Tel: 01332 344676

**W E Watts**

14 Cornmarket,
Cathedral Quarter, Derby DE1 1QH
Tel: 01332 344524
Parking in St James Street.

**LIBRARIES/MUSEUMS****Allestree Library**

Park Farm Centre, Birchover Way,
Allestree, Derby
Tel & Fax: 01332 559761
Minicom: 01332 380712

E-mail: allestree.library@derby.gov.uk

Push button operated automatic doors.
Loop system available on counter. Level access
to door at side entrance. Zoomtext and high
visibility keyboard for visually impaired people.

**Alvaston Library and Learning Centre**

1252-1254 London Road, Derby
Tel: 01332 718140
Minicom: 01332 380712

E-mail: alvaston.library@derby.gov.uk

Sensor operated automatic doors. Lift to meeting
room on first floor. Toilets for disabled people,
ask staff. Loop system available on counter.
Zoomtext and high visibility keyboard for visually
impaired people. Portable induction loop for
meeting room and learning suite.

**Blagreaves Library**

Blagreaves Lane, Littleover, Derby
Tel: (01332) 255403
Minicom: 01332 380712

E-mail: blagreaves.library@derby.gov.uk

Disabled parking next to library entrance.
Automatic doors. Lift to first floor. Disabled
parking adjacent entrance. Zoomtext and high
visibility keyboard for visually impaired people.
Induction loop system on counter and in
learning suite.



Central Library

Wardwick,
Cathedral Quarter, Derby
Tel. Renewals Line: 01332 641700
Tel. Enquiries Line: 01332 641702
Minicom: 01332 308712
E-mail: central.library@derby.gov.uk
Parking on The Strand. Induction loops at counter and learning suite. Toilet facilities for disabled people are available - please ask staff. Ramped entrance at side of building customers can ring for assistance if required. Zoomtext and high visibility keyboard for visually impaired people.



Chaddesden Library

Chaddesden Lane, Derby
Tel: 01332 672352
Minicom: 01332 380712
E-mail: chaddesden.library@derby.gov.uk
Induction loop at counter. Zoomtext and high visibility keyboard for visually impaired people.



Derby Museums and Art Gallery

The Strand, Cathedral Quarter,
Derby DE1 1BS
Tel: 01332 716659
Minicom: 01332 716659
Blue bage parking on the strand.
Bold Lane car park 100 m distance. Wheelchair access to all public areas. Portable hearing loops, sensor operated automatic doors.



Derwent Community Library

Revive Healthy Living Centre,
Roe Farm Lane, Chaddesden, Derby
Tel: 01332 288707
Minicom: 01332 380712
E-mail: derwent.library@derby.gov.uk
Disabled parking at rear of centre. Level access and automatic doors. Induction loop system in library. Zoomtext and high visibility keyboard for visually impaired people.



Local Studies Library

25b Iron Gate, Derby
Tel: 01332 255393
Minicom: 01332 380712
E-mail: localstudies@derby.gov.uk
Disabled people's parking – Booking essential. Induction loop system at counter. Zoomtext and high visibility keyboard for visually impaired people.



Mickleover Library

Holly End Road, Mickleover, Derby
Tel: 01332 718926
Minicom: 01332 380712
E-mail: mickleover.library@derby.gov.uk
Disabled parking. Level access and automatic doors. Disabled people's toilet. Induction loops system in library, meeting rooms and learning suite. Zoomtext and high visibility keyboard for visually impaired people.



Mobile Library

Tel: 07711042303
Minicom: 01332 380712
E-mail: mobile.library@derby.gov.uk
Mobile Library visits: Abbey, Allenton, Allestree, Alvaston, Breadsall Hilltop, Chaddesden, Chellaston, Darley Abbey, Heatherton, Littleover, Mackworth, Morley Estate, Oakwood, Osmaston, Shelton Lock, Spondon and Wilmorton.
Wheelchair lift.

Pear Tree Library

Pear Tree Road, Derby
Tel: 01332 715260
Minicom: 01332 380712
E-mail: peartree.library@derby.gov.uk
Disabled parking in library forecourt
Level entrance and automatic doors.
Zoomtext and high visibility keyboard for visually impaired people.



Pickford House Museum

41 Friar Gate, Derby DE1 1DA

Tel: 01332 255363

Minicom: 01332 256666

Car park at rear off Agard Street. Ground and lower ground floor only available to wheelchair users. Video available.



Sinfin Library

Sinfin District Centre,
Arleston Lane, Sinfin, Derby

Tel: 01332 711302

Minicom: 01332 380712

E-mail: sinfin.library@derby.gov.uk

Disabled people's parking available in Asda car park. Level entrance and automatic doors. Disabled people's toilet please ask. Induction loop in library and meeting room. Zoomtext and high visibility keyboard for visually impaired people.



Spondon Library

Sitwell Street, Spondon, Derby

Tel: 01332 662708

Minicom: 01332 380712

E-mail: spondon.library@derby.gov.uk

Disabled parking in front of library. Ramped entrance with automatic door. Induction loop at counter. Zoomtext and high visibility keyboard for visually impaired people.



Springwood Library

Springwood Leisure Centre,
Springwood Drive, Oakwood, Derby

Tel: 01332 669123

Minicom: 01332 380712

E-mail: springwood.library@derby.gov.uk

Disabled parking. Level access and automatic doors. Toilet for disabled people. Induction loop at counter. Zoomtext and high visibility keyboard for visually impaired people.



General contact information for libraries.

Phone: 01332 641701

Minicom: 01332 380712

Fax: 01332 715549

The Silk Mill-Derby

Museum of Industry and History

Full Street, Cathedral Quarter,
Derby DE1 3AF

Tel: 01332 255308

Minicom: 01332 256666

Limited parking outside the building. Wheelchair access to all public areas.



LOCAL RADIO

STATIONS/NEWSPAPERS

Derby Evening Telegraph

Northcliffe House, Meadow, Derby DE1 2DW

Tel: 01332 291111

Customer car park at the side of the building. Level access on ground floor/all public areas.



Radio Derby

St Helen's Street, Derby DE1 3HY

Tel: 01332 361111

Competition Line: 01332 6161616

Hearing Impaired Line: 01332 362872

Parking outside the building. Accessible studio on ground floor. Button operated automatic doors, handrails along corridors, helpers available.



MARKETS

See Westfield Derby Section

The Market Hall

Market Place,
Cathedral Quarter, Derby

Toilets on balcony.



MUSIC/MUSICAL INSTRUMENTS

Foulds

40 Iron Gate,
Cathedral Quarter, Derby DE1 3GA

Tel: 01332 344842

Foulds and Guitar Centre are the same shop. Four steps inside shop.



HMV

51-53 East Street, Derby DE1 2AL
Tel: 01332 201902
Doors fixed open. Parking in East Street and Westfield.



SuperFi

Sadler Gate,
Cathedral Quarter, Derby
Tel: 01332 360303



NEWSAGENTS/STATIONERS

Reams

36-38 St Peter's Churchyard,
Derby DE1 1NN
Blue Badge parking in St Peter's
Churchyard. Doors fixed open.



Rymans

117 St Peter's Street, Derby DE1 2AD
Tel: 01332 293196
Doors fixed open.



The Times Newsagents

Queen Street,
Cathedral Quarter,
Derby



PARKS

Arboretum

Rose Hill Street, Derby
Tel: 01332 715507
On-street parking. Park has several entrances.
Loop system in Community building.



Darley Abbey

Darley Park Drive, Derby DE22 1DX
Tel: 01332 715507
Several car parks and entrances.



Markeaton Parkz

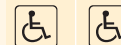
Off Ashbourne Road, Derby
Tel: 01332 715507
Several entrances.



PHONES

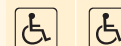
Car Phone Warehouse

36 East Street, Derby DE1 2AF
Tel: 0870 168 2045



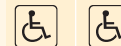
O2 UK

28 East Street, Derby DE1 2AF
Tel: 01332 332999
Limited parking on East Street.



Orange Shop

6 Albion Street, Derby
Tel: 01332 369093



Phones 4 U

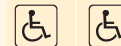
34 East Street, Derby DE1 2AF
Tel: 01332 293407



PHOTOGRAPHY/PHOTOCOPYING

London Camera Exchange

17 Sadler Gate,
Cathedral Quarter, Derby DE1 3NH
Tel: 01332 348644



PLACES OF WORSHIP

Central URC

Becketwell Lane, Derby DE1 1JW
Large print books. Designated parking.



Derby Cathedral

Queen Street,
Cathedral Quarter, Derby
Level at west doors. Designated
parking. Large print books.



Derby City Church

Curzon Street, Derby DE1 4LH

Tel: 01332 341189

Eight steps to main worship area.

Overhead projector used for sensory support.

Chairlift to lower ground floor. Stewards available to lift wheelchair users to main worship area. Lower ground floor accessible/ first floor inaccessible. Facilities available for the deaf.



POST OFFICES

Post Office Counter Limited

Victoria Street,
Cathedral Quarter, Derby DE1 1DD

Tel: 01332 349027

Automatic doors. Lowered counter.



Friends Meeting House

Bridge Street, Derby

Large print information.



Babington Arms

11-13 Babington Lane,
The Lanes, Derby DE1 1TA

Tel: 01332 383647

Blue badge parking outside.



Mickleover Methodist Church Centre

Station Road, Derby DE3 9GH

Lift to first floor (Office only). Designated parking. Large print books.



Barracuda

The Strand,
Cathedral Quarter, Derby

Tel: 01332 381770



Osmaston Road Baptist

Osmaston Road, Derby DE1 2GU

Large print books. Makaton support available. Designated parking.



Blessington Carriage

11-17 Chapel Street,
Cathedral Quarter, Derby DE1 3GU

Tel: 01332 365988

Chapel street multi-storey car park opposite.



Queens Hall

Methodist/Mission,
London Road, Derby DE1 2QQ

Tel: 01332 348665

Large print books. Chairlift at the rear.

Designated parking.



Flamingo and Firkin

127 Becket Street, Derby DE1 1HT

Tel: 01332 345948



Salvation Army

The Spot, Osmaston Road,
Derby DE1 2HR

Level access at rear. Internal stairlift.



Flowerpot

25 Kings Street, Derby DE1 3DZ

Tel: 01332 204955

Private car park at the rear.



St Mary's Church

Bridge Street, Derby DE1 3AU

Level at south and east doors. Parking in school playground.



Mosh

110a Friar Gate,
Cathedral Quarter, Derby DE1 1EX

Tel: 01332 372216

Limited parking on Friar Gate.



Pig and Truffle

Victoria Street, Derby DE1 1EQ
Tel: 01332 349047

**Pitcher and Piano**

19-20 Friar Gate,
Cathedral Quarter, Derby DE1 1BX
Tel: 01332 206790
Limited parking on Friar Gate.

**Revolution**

1-5 The Strand,
Cathedral Quarter, Derby DE1 1BE
Tel: 01332 203130

**Santanda**

Market Place,
Cathedral Quarter, Derby DE1 3AP
Tel: 01332 369977

**Scream**

114 Friar Gate,
Cathedral Quarter, Derby DE1 1EX
Tel: 01332 364435
Limited parking on Friar Gate and at the rear. Disabled lift available.

**Standing Order**

28-32 Iron Gate,
Cathedral Quarter, Derby DE1 3GL
Tel: 01332 207591

**Walkabout**

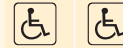
9-11 Market Place,
Cathedral Quarter, Derby DE1 3QE

**Wardwick Tavern**

15 The Wardwick,
Cathedral Quarter, Derby DE1 1HA
Tel: 01332 332677

**SHOES****Canopy**

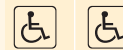
7 & 8 Sadler Gate,
Cathedral Quarter,
Derby DE1 3NF
Tel: 01332 298200

**Clarks**

34 Cornmarket,
Cathedral Quarter,
Derby DE1 2DG
Tel: 01332 382180

**Dolcis**

22-24 St Peter's Street,
Derby DE1 1SH
Tel: 01332 349112

**Shoe Zone Ltd**

107 St Peter's Street, Derby
Tel: 01332 200494

**SOLICITORS****Edward Geldard**

1 Pride Place,
Pride Park,
Derby DE1 3HQ
Tel: 01332 331631



Disabled parking. Bell on door.

Freeth Cartwright

2nd Floor, Westpoint,
Cardinal Square,
10 Nottingham Road,
Derby DE1 3QT
Limited parking available on Friar Gate.



SPORTS EQUIPMENT AND CLOTHING

Blacks Outdoor Leisure

1-2 Corn Exchange, Albert Street
Derby DE1 2DS
Tel: 01332 294047



Derby County Football Club

Pride Park, Derby DE24 8XL
Main reception: 01332 202202
Keith Marson Disability Liaison Officer:
01332 667531

Contact club for further details of match day facilities for disabled.



Famous Army Stores

St Peter's Street, Derby
Doors fixed open. Seat available if required.



Derbyshire County Cricket Club

County Ground, Nottingham Road,
Derby DE21 6DA
Tel: 01332 383211
Parking available in Club car park.



G T Sports

St Peter's Street, Derby DE1 1SH
Tel: 01332 381806



Derbyshire Indoor Sports Centre

County Ground, Nottingham Road,
Derby DE21 6DA
Tel: 01332 383211
Parking available in Club car park.



Instep Sports

St Peter's Street, Derby



Millets Leisure

1 East Street, Derby DE1 2AU
Tel: 01332 342368
Level access in interior (ground floor),
(flight of stairs first floor/inaccessible).



Moorways Sports Centre

Moor Lane, Derby DE24 9HY
Tel: 01332 363686
Minicom: 01332 294526
Ramped entry into the sports centre. Car park.
Equality range of equipment into the gym.
Wheelchair access to ground floor facilities.
No access to first floor for wheelchair users.
Braille and tactile signage. Automatic doors.
Disabled people's changing facilities.



Original Shoe

24-26 East Street, Derby DE1 2AF
Tel: 0870 3339477
Level entrance, level access in interior (ground floor),
(set of stairs to first floor/inaccessible).



Moorways Swimming Pool

Moor Lane, Derby, Derby DE24 9HY
Tel: 01332 341736
Minicom: 01332 294542
Car park. Automatic doors. Wheelchair access
from changing rooms to poolside. Unisex
showers/changing room facilities. Chair hoist
available for both pools. Low reception desk.
Disabled changing rooms and toilets. No access
to café or spectator areas.



SPORTS FACILITIES

Deda

Chapel Street,
Cathedral Quarter, Derby DE1 3GU
Tel: 01332 370911
Sensor operated Automatic Doors.
Chapel Street car park opposite.



Queens Leisure Centre

Cathedral Road,
Cathedral Quarter, Derby DE1 3PA
Tel: 01332 716620

Minicom: 01332 256666

Wheelchair access to all areas except squash courts. Low reception desk. Disabled changing areas in the Gala and Teaching pool. Shallow steps into the family and teaching pool, with a handrail. Pool hoist for all three swimming pools. Sensor operated automatic doors. Disabled people's changing facility.



East Midlands International Airport

Castle Donington,
Derby, Derbyshire
Tel: 01332 852852

Parking in car park outside. Ambi-lift transfer for disabled passengers to aircraft. Advanced booking essential.



Shaftesbury Sports Centre

Shaftesbury Crescent, Derby DE23 8NA
Tel: 01332 255603

Minicom: 01332 715171

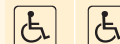
Wheelchair access to ground floor facilities. Disabled changing rooms and toilets on first floor. Car park. Level access to all areas on the ground floor, including the gym. Ramped access to outdoor courts.



SUPERMARKETS/FOOD

Thorntons

32 Cornmarket,
Cathedral Quarter, Derby DE1 2DG
Tel: 01332 342774



Wilson's Sweets

23 Iron Gate,
Cathedral Quarter, Derby DE1 3GP
Tel: 01332 207877



Springwood Leisure Centre

Springwood Drive,
Oakwood, Derby DE21 2RQ
Tel: 01332 664433

Minicom: 01332 663809

Car park. Disabled toilet/changing room. Induction loop in Fitness Suite. Dance Studio and Reception. Portable induction loop. Braille and tactile signage. Wheelchair access to all areas. Equality range of gym equipment.



TRAVEL AGENTS

Co-op Travel

Exchange Street, Derby DE1 2DU
Tel: 01332 291900



Going Places

69 St Peter's Street, Derby DE1 2AB
Tel: 01332 291120



Going Places

111 St Peter's Street, Derby DE1 2AD
Tel: 01332 382291
One step at entrance.



STATIONS/AIRPORTS

Derby Railway Station

Midland Road, Derby
Tel: 0845125678

Parking is adjacent to station. Further car park 40 metres away. Booking office has an induction loop. For travel assistance.



Senior International Travel

Pride Park, 9 Riverside Court,
Derby DE24 8JN
Tel: 0870 162 4748



Thomas Cook
81 St Peter's Street, Derby DE1 2AB
Tel: 0845 3089249



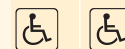
Thompson
30 East Street, Derby DE1 2AF
Tel: 01332 366042



Thomas Cook
Osnabruck Square,
Albert Street, Derby DE1 2DS
Tel: 01332 341616



Travel Centre
26 St Peter's Street, Derby DE1 1SH
Tel: 01332 299000
Bureau on second floor. Advisors are available on second floor.



Thompson
82 St Peter's Street, Derby DE1 1SR
Tel: 01332 365858
One step on entrance.



Westfield Derby Shops

Listed below are the businesses that are located within and part of the Westfield Derby centre. **Except for a few premises the Centre is fully accessible to disabled people.**

Free wheelchair hire is offered from Concierge on Level 1 near Lush – just bring along one form of ID and return your wheelchair 30 minutes before the centre closes.

Monday	9am – 6pm
Tuesday	9am – 6pm
Wednesday	9am – 6pm
Thursday	9am – 8pm
Friday	9am – 8pm
Saturday	9am – 7pm
Sunday	10.30am – 4.30pm

For more details of the facilities within the centre contact Westfield direct on Tel: 01332 366383 or www.westfield.com/derby

ACCESSORIES

Claire's
Crown Walk, Level 1
Tel: 01332 205239

Domo
North Mall, Level 1
Tel: 01332 348603

Tie Rack
East Mall, Level 2
Tel: 01332 202077

BOOKS & STATIONERY, CARDS, GIFTS, ARTS & CRAFTS

99p Stores
Crown Walk, Level 1
Cards, Electrical, Gifts, Arts & Crafts, Health & Beauty, Homewares, Snacks

Birthdays
South Mall, Level 1
Tel: 01332 343244

Clinton Cards
North Mall, Level 1
Tel: 01332 346816

Delight (Yankee Candle)
East Mall, Level 1
Tel: 01332 204486

Edwards Fine China & Crystal
St Peter's Way, Level 1
Tel: 01332 367333

Hawkins Bazaar
South Mall, Level 1
Tel: 0870 9421597

Identity
North Mall, Level 1
Tel: 01332 210269

MSR News
Crown Walk, Level 1
Tel: 01332 293780

MSR News
London Road, Level 1
Tel: 01332 361680

Paperchase

South Mall, Level 2
Tel: 01332 362672

Parchment

North Mall, Level 1
Tel: 01332 344415

Past Times

South Mall, Level 1
Tel: 01332 345957

Publishers Book Clearance

Crown Walk, Level 1
Tel: 01332 205833

Pure Party

Crown Walk, Level 1
Tel: 01332 348837

Red 5

North Mall, Level 1
Tel: 01332 346551

Rymans

The Spot, Level 1
Tel: 01332 293196

Staples

Bradshaw Way
Tel: 01332 370080

The Artbox

East Mall, Level 1
Tel: 01332 342656

The Bookcafé

St Peter's Way, Level 1
Tel: 01332 204402

The Works

South Mall, Level 1
Tel: 01332 341769

WHSmith

London Road, Level 1
Tel: 01332 364259

**CAFES, RESTAURANTS
& SNACKS****All Things Chocolate**

North Mall, Level 1
Tel: 01332 362519

Auntie Anne's

South Mall, Level 1
Tel: 01332 348549

BB's Coffee & Muffins

North Mall, Level 1
Tel: 01332 369025

Birds

London Road, Level 1
Tel: 01332 347699

Birds Espresso

Crown Walk, Level 1
Tel: 01332 332384

Café Thorntons

North Mall, Level 1
Tel: 01332 295767

Caffè Grazia

London Road, Level 1
Tel: 01332 200507

Caruso Café Boutique

St Peter's Way, Level 1
Tel: 01332 346486

Cornish Pasty Shop

St Peter's Way, Level 1
Tel: 01332 349000

Costa Coffee

South Mall, Level 2
Tel: 01332 362867

Costa Coffee

North Mall, Level 2
Tel: 01332 341095

Dash

South Mall, Level 1
Tel: 07940 018942

Druckers Vienna Patisserie

Albion Street, Level 1
Tel: 01332 299286

Gloria Jean's Coffees

South Mall, Level 1
Tel: 01332 202056

Grand Café Caruso

Burrows Walk, Level 1
Tel: 01332 207630

Greggs

South Mall, Level 1
Tel: 01332 207651

Joe Delucci

South Mall, Level 1
Tel: 01332 293329

Millie's Cookies

South Mall, Level 1
Tel: 01332 203793

Muffin Break

South Mall, Level 1
Tel: 01332 363786

Nando's

West Mall, Level 3
Tel: 01332 203263

Pizza Express

Eat Central, Level 3
Tel: 01332 366406

Shakin' It

East Mall, Level 1
Tel: 01332 368020

Starbucks

North Mall, Level 1 & 2
Tel: 01332 342025

Zumo Juice Bar

North Mall, Level 1
Tel: 01332 205328

**CAFES, RESTAURANTS &
SNACKS - EAT CENTRAL****Burger King**

Eat Central, Level 2
Tel: 01332 209631

Hana Puri

Eat Central, Level 2
Tel: 07817 987441

Hey Fish

Eat Central, Level 2

HEY Potato!

Eat Central, Level 2
Tel: 01332 346842

KFC

Eat Central, Level 2
Tel: 01332 294848

Little Pepitos

Eat Central, Level 2
Tel: 01332 349197

Pasta 4 U

Eat Central, Level 2
Tel: 01332 360001

pieminister

Eat Central, Level 2
Tel: 01332 205454

Quiznos

Eat Central, Level 2
Tel: 01332 295599

Rotisserie

Eat Central, Level 2

Yangtze Express

Eat Central, Level 2
Tel: 07515 667499

Yangtze Thai Noodle Bar

Eat Central, Level 2
Tel: 07786 708773

CHARITY SHOPS**Oxfam**

St Peter's Street, Level 1
Tel: 01332 384820

CINEMA**Cinema de Lux**

Level 3
Tel: 0871 220 1000

ELECTRICAL**Currys.digital**

Albion Street, Level 1
Tel: 01332 349411

KRCS Computer Store (Apple)

South Mall, Level 2
Tel: 01332 369333

Sony Centre

South Mall, Level 2
Tel: 01332 362651

**ELECTRICAL, MOBILE
PHONES, SERVICES****BT**

West Mall, Level 1
Tel: 01332 368150

CeX Entertainment Exchange

London Road, Level 1
Tel: 0845 345 1664

Virgin Media

North Mall, Level 1
Tel: 01332 345618

**FASHION, FOOTWEAR
& ACCESSORIES****Adams Kids**

South Mall, Level 1
Tel: 01332 360133
Fashion: Childrens, Footwear

All Saints

North Mall, Level 2
Tel: 01332 851600
Accessories, Fashion: Mixed, Footwear

Apricot

South Mall, Level 1
Tel: 01332 299395
Fashion: Womens

Barönjon

South Mall, Level 2
Tel: 0845 0344792
Fashion: Mens

Bershka

North Mall, Level 2
Tel: 01332 223900
Fashion: Mixed, Footwear

Big & Tall

London Road, Level 1
Tel: 01332 342293
Accessories, Fashion: Mens

Blue Inc

North Mall, Level 1
Tel: 01332 348748

Blue Star

Albion Street, Level 1
Tel: 07930 343554
Fashion: Mens

Chilli Pepper

South Mall, Level 2
Tel: 01332 204374
Accessories, Fashion: Womens

Dorothy Perkins

South Mall, Level 2
Tel: 01332 363915
Accessories, Fashion: Womens, Footwear

French Connection

Albion Street, Level 1
Tel: 01332 207160
Fashion: Mixed

G-Star

West Mall, Level 2
Tel: 01332 242434
Accessories, Fashion: Mixed

H&M

North Mall, Level 2
Tel: 01332 250740
Accessories, Fashion: Mixed, Footwear

H&M Kids

South Mall, Level 1
Tel: 01332 378920
Fashion: Childrens

Hawes & Curtis

East Mall, Level 2
Tel: 01332 331702
Fashion: Mixed

Intimas

West Mall, Level 1
Tel: 01332 242754
Fashion: Womens

Jack & Jones

West Mall, Level 2
Tel: 01332 292618
Accessories, Fashion: Mens

Jane Norman

North Mall, Level 2
Tel: 01332 295639
Accessories, Fashion: Womens

La Senza

North Mall, Level 2
Tel: 01332 299539
Fashion: Womens

Lab Sport

North Mall, Level 1
Tel: 01332 344051
Accessories, Fashion: Mixed,
Footwear, Sports

Lacoste

South Mall, Level 2
Tel: 01332 525333
Accessories, Fashion: Mixed

Levi's

South Mall, Level 2
Tel: 01332 342215
Accessories, Fashion: Mixed

Lucci Leatherwear

St Peter's Way, Level 1
Tel: 01332 203654
Fashion: Mixed

Madhouse

Albion Street, Level 1
Tel: 01332 360846
Fashion: Mixed

Miss Bizybody

Albion Street, Level 1
Tel: 01332 294519
Fashion: Womens

Monsoon

North Mall, Level 2
Tel: 01332 210244
Fashion: Childrens, Fashion: Mixed

Moss

South Mall, Level 2

Tel: 01332 340209

Fashion: Mens

New Look

South Mall, Level 2

Tel: 01332 253880

Accessories, Fashion: Mixed, Footwear

Oasis

North Mall, Level 2

Tel: 01332 205838

Accessories, Fashion: Womens, Footwear

Polarn O. Pyret

South Mall, Level 1

Tel: 01332 200796

Pearl Boutique

East Mall, Level 2

Tel: 01332 369990

Accessories, Fashion: Womens, Footwear

Principles

North Mall, Level 2

Tel: 01332 200827

Fashion: Womens

Pumpkin Patch

South Mall, Level 1

Tel: 01332 348735

Quiz

Albion Street, Level 1

Tel: 01332 292557

Fashion: Womens

Republic

South Mall, Level 2

Tel: 01332 363912

Fashion: Mixed

River Island

North Mall, Level 2

Tel: 01332 342429

Accessories, Fashion: Mixed, Footwear

Suits Plus

North Mall, Level 1

Tel: 01332 360787

Fashion: Mens

Topman

North Mall, Level 2

Tel: 01332 369159

Fashion: Mens

Topshop

North Mall, Level 2

Tel: 01332 369159

Accessories, Fashion: Womens

Vero Moda

West Mall, Level 2

Tel: 01332 292618

Accessories, Fashion: Womens

Warehouse

North Mall, Level 2

Tel: 01332 370686

Fashion: Womens

West One

South Mall, Level 2

Tel: 01332 344866

Fashion: Mixed

Xplicit Italia

Crown Walk, Level 1 & 2

Tel: 01332 204107

Fashion: Mixed

Zara

North Mall, Level 2

Tel: 01332 851440

Accessories, Fashion: Childrens,
Fashion: Mixed, Footwear

**FOOTWEAR &
ACCESSORIES****Accessories**

North Mall, Level 2

Tel: 01332 293215

Clarks

St Peter's Way, Level 1

Tel: 01332 368831

Clarks

Crown Walk, Level 1

Tel: 01332 362996

Crocs

Level 2, South Mall

Tel: 01332 299420

Deichmann Shoes

South Mall, Level 1

Tel: 01332 242709

Faith

North Mall, Level 2

Tel: 01332 361610

Jeff Bains

North Mall, Level 1

Tel: 01332 362007

Jones Bootmaker

North Mall, Level 2

Tel: 0845 602 8735

Priceless Shoes

Burrows Walk, Level 1
Tel: 01332 296501

Raid

North Mall, Level 1
Tel: 01332 201832

Schuh

South Mall, Level 2
Tel: 01332 295740

Soletrader

South Mall, Level 2
Tel: 01332 361902

HAIRDRESSERS**Aveda Urban Therapy**

North Mall, Level 2
Tel: 01332 344711
Hairdressers, Health & Beauty

Bloke

North Mall, Level 1
Tel: 01332 363800

Encore Hair

East Mall, Level 1
Tel: 01332 200091

Hair Express

St Peter's Way, Level 1
Tel: 01332 292566

Keith Hall

St Peter's Way, Level 1
Tel: 01332 372237

Kieran Mullin

Burrows Walk, Level 1
Tel: 01332 369144

Supercuts

Copecastle Square, Level 1
Tel: 01332 208130

Trade Secret

East Mall, Level 2
Tel: 01332 295310

HEALTH & BEAUTY**Bodycare**

Crown Walk, Level 1
Tel: 01332 349068

Cuticles

North Mall, Level 2
Tel: 01332 611716

Herbs & Acupuncture

Crown Walk, Level 1
Tel: 01332 616199

Holland & Barrett Health & Beauty

North Mall, Level 1
Tel: 01332 349414

Julian Graves

Crown Walk, Level 1
Tel: 01332 344044

Lush

West Mall, Level 1
Tel: 01332 295624

Passion for Perfume

North Mall, Level 1
Tel: 01332 345228

Soap & Co

North Mall, Level 1

Superdrug

Albion Street, Level 1
Tel: 01332 205768

The Body Shop

South Mall, Level 2
Tel: 01332 364632

The Perfume Shop

Copecastle Square, Level 1 & 2
Tel: 01332 370846

HOMEWARES**Allied Carpets**

Bradshaw Way, London Road, Level 1
Tel: 01332 290190

Home & Accessories

London Road, Level 1
Tel: 01332 200996

Ideas

Albion Street, Level 1
Tel: 01332 372797

ProCook

South Mall, Level 1
Tel: 01332 344456

Sleepmasters

Bradshaw Way
Tel: 01332 365696

Textiles Direct

Crown Walk, Level 1
Tel: 01332 293867

The Pier

South Mall, Level 1
Tel: 01332 364111

JEWELLERY**Beaverbrooks**

East Mall, Level 2
Tel: 01332 341327

Diamonds and Pearls

North Mall, Level 1
Tel: 01332 204395

Eatons

West Mall, Level 1
Tel: 01332 344884

Ernest Jones

North Mall, Level 2
Tel: 01332 364335

F. Hinds

North Mall, Level 1
Tel: 01332 293928

H Samuel

Albion Street, Level 1
Tel: 01332 363260

HPJ

Crown Walk, Level 1
Tel: 01332 344126

Judith Hart

East Mall, Level 1
Tel: 01332 381926

Kitoko

East Mall, Level 1
Tel: 01332 340561

Muse

East Mall, Level 2
Tel: 01332 331215

Neocene

South Mall, Level 2
Tel: 07810 085789

Party Animal

North Mall, Level 2
Tel: 01332 295777

Swarovski

East Mall, Level 2
Tel: 01332 345229

The Watch Hospital

South Mall, Level 1
Tel: 01332 367555
Jewellery, Services

Warren James

Copecastle Square, Level 1
Tel: 01332 205612

MAJOR STORES**Argos**

London Road, Level 1
Tel: 01332 224931
Accessories, Electrical, Fashion: Mixed,
Health & Beauty, Homewares, Jewellery,
Mobile Phones, Sports, Toys.

Bhs

Crown Walk, Level 1
Tel: 01332 342213
Departments Include: Accessories,
Cafes & Restaurants, Fashion: Mixed, Gifts,
Arts & Crafts Health & Beauty, Homewares,
Jewellery, Toys.

Boots

Devonshire Walk, Level 1
Tel: 01332 345886
Departments Include: Electrical, Gifts, Arts &
Crafts, Health & Beauty, Major Stores, Opticians.

Debenhams

All Levels
Tel: 0844 5616161

M&S

London Road, All Levels
Tel: 01332 627000
Departments Include: Accessories, Cafes
& Restaurants, Fashion: Mixed, Footwear,
Health & Beauty, Homewares.

Matalan

Bradshaw Way, London Road, Level 1
Tel: 01332 223850

Next

North Mall, Level 2
Tel: 0870 3865565
Departments Include: Accessories, Fashion:
Mixed, Footwear, Homewares, Jewellery.

Sainsbury's

Copecastle Square, Level 1
Tel: 01332 294481

Wilkinson

London Road, Level 1
Tel: 01332 372188

MOBILE PHONES**3 Store**

North Mall, Level 1
Tel: 01332 200859

CeX Mobile Exchange

Crown Walk, Level 1
Tel: 0845 345 1664

O2

North Mall, Level 1
Tel: 01332 344022

Orange

South Mall, Level 1
Tel: 0870 3763402

Phones 4 U

South Mall, Level 1
Tel: 01332 341109

The Carphone Warehouse

North Mall, Level 1
Tel: 01332 294950

T-Mobile Mobile Phones

East Mall, Level 1
Tel: 01332 340680

Vodafone

North Mall, Level 1
Tel: 07717 763974

OPTICIANS**D&A**

North Mall, Level 1
Tel: 01332 342688/204296

Optical Express

St Peter's Way, Level 1
Tel: 01332 380106

Optique Vision

North Mall, Level 2
Tel: 01332 208880

Specsavvers

Crown Walk, Level 1
Tel: 01332 294939

Vision Express

North Mall, Level 1
Tel: 01332 295411

SERVICES**RAC**

North Mall, Level 1
Tel: 07903 984476

Sky TV

West Mall, Level 1
Tel: 07772 385651

The Merry Cobbler

Copecastle Square, Level 1

Thomas Cook

St Peter's Street, Level 1
Tel: 0845 3089249

Transform Your Images

South Mall, Level 2
Tel: 01332 295442

SPORTS**JD Sports**

South Mall, Level 2
Tel: 01332 346518

Mountain Warehouse

North Mall, Level 1
Tel: 01332 348627

Sportsdirect.com

North Mall, Level 1
Tel: 0870 838 7187

Trespass

North Mall, Level 1
Tel: 01332 205292

Two Seasons

North Mall, Level 1
Tel: 01332 343284

TOYS**Build-A-Bear Workshop**

South Mall, Level 1
Tel: 01332 205247

The Collectors Company

East Mall, Level 1
Tel: 01332 202800

The Entertainer

South Mall, Level 1
Tel: 01332 343322

Toy Planet

South Mall, Level 1
Tel: 01332 347734
